StaffMail

StaffMail is a business-class email service that places a strong emphasis on safeguarding, efficiency, and flexibility whilst keeping costs down.

StaffMail gives its users all the functionality of Microsoft Exchange along with a variety of extra features designed specifically to make StaffMail the optimum choice for an in-school email service.

SEND

Full Microsoft Exchange functionality

Personal & shared calendars & address book

Protection from internet nasties with MailProtect

All emails are saved for 2 years with Mail Archive

Accessible via web-browser or mobile devices

A fully supported service with the Atomwide Service Desk

Features

- ✔ Full Microsoft Exchange functionality
- ✔ Accessible via a dedicated web-browser
- ✔ Support for full and 'lite' web clients
- ✔ Accessible on mobile and tablet
- ✔ 20GB mailbox space available
- ✔ Personal and shared calendars and address book
- ✔ Authenticated by USO
- ✔ Support for email aliases in locally maintained domains
- ✔ All emails are stored for 2 years via the Mail Archive service
- ✔ Provides support for multi-academy trusts

Accessibility

On logging in to a StaffMail account using Microsoft Outlook, users will be provided with the full functionality of a Microsoft Exchange account, offering email, personal and shared calendars, plus personal and shared address books.

When accessing the service with a web browser (via Outlook Web Access) or other mobile device, users will receive an experience tailored by the application or the device.

Inbound and outbound email messages are scanned for viruses, spam, pornographic and inappropriate content by MailProtect.

Full reporting and configuration options

StaffMail account holders receive the ability to log into the MailProtect service and control the functionality of their account, including spam release, email spam digest reporting, and email in and out reporting.

MATs and multi-site schools

StaffMail offers further helpful benefits for users across multi-sites include the ability to access shared school calendars, address books and mailboxes. This means that staff based at one site can be easily kept up-to-date with events and/or colleague diaries via permitted access to appropriate calendars. Shared address books can be created so users at one site within the MAT are able to easily find the contact details of staff, parents or any kind of group attributed to another site within the MAT.

Other features

Each user is provided with up to 20GB of mailbox space. The maximum single email size supported is 20MB.

Users receive their own private address book, plus the ability to view selected other address books as appropriate to their status and location.

Help and Support

Users of StaffMail have access to the Atomwide Service Desk. For any and all queries relating to the service, the Service Desk is available to be contacted Monday – Friday from 8am to 6pm term-time and holidays.