ATOMWIDE
MANAGED SERVICES
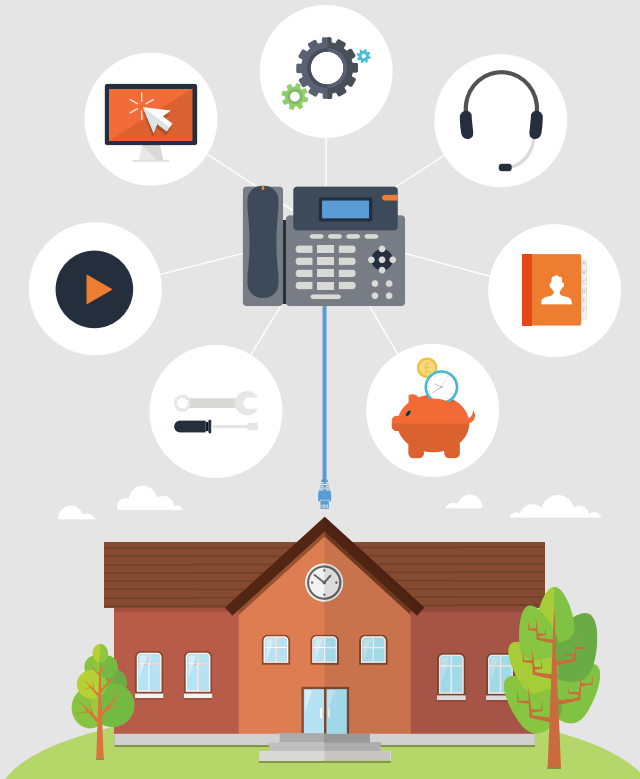
Part of the AdEPT Group

VoIP

IP telephony designed specifically for education

atomwide.com/voip

01689 814700 | info@atomwide.com

What is VoIP?

VoIP (Voice over Internet Protocol) is technology that allows you to make telephone calls over the internet instead of via a traditional analogue telephone line.

A VoIP service can offer everything you typically get from an analogue phone system and much, much more.

Our VoIP solution also boasts a wealth of special features tailor-made for use in schools such as MIS integration, real-time call logs and 999 call alerts.

> " *Modular, expandable, flexible and low cost. Genius!* "
>
> **ICT Manager, Merton School**

Cloud-hosted service
Less hardware to maintain on school site and no expensive technical support contracts

Competitive call rates
Typically much less than landline-based systems

No line rental
Calls are made via your schools broadband connection, making VoIP a great way to save money

Keep your existing phone numbers
With a quick and easy migration service

Easily scalable
Increase the deployment of your system at any time

Links with your MIS
For school-focused functionality

Key features

Free Call Recording
Calls & voicemails can be saved as audio files on your computer or network for easy storage and future reference.

Voicemail
Voicemails can be retrieved from individual handsets as an email attachment.

Easy Access to Contacts
The VoIP system will link with your MIS allowing instant, easy access to your contacts including parents.

Click-to-Dial Functionality
Never misdial again!

Call Log Tracking
Easily find and analyse data on the calls made and received.

Real-time Billing Information
Keep on top of spending.

Free Calls to Other Connected Schools
You won't be charged to call other schools using the same VoIP service, making the solution great for multi-academy trusts.

Free Technical Support
Our UK-based service desk is staffed by experts with experience of working with schools.

User-Friendly Admin Website
Manage your service easily online without the need for any complex training.

Fully Customisable Service
The VoIP service is fully customisable allowing user-control over hold music, mailbox greetings, hunt groups, out-of-office hours and more.

999 Alerts
Receive email or app alerts when a 999 call is made from your school.

No Call Management Hardware Required
This is already managed in the core of the network by Atomwide.

Full System Configuration
Available to local technicians if required or this can be performed by Atomwide.

Public Address Feature
Links with your existing PA system to allow live or pre-recorded school announcements to be made from your phone. (Optional extra)

How VoIP can save you money

FREE CALLS ACROSS CONNECTED SCHOOLS, IDEAL FOR MATS!

No call management hardware

Block premium rate calls 'via' extension or across the network

FREE call-recording

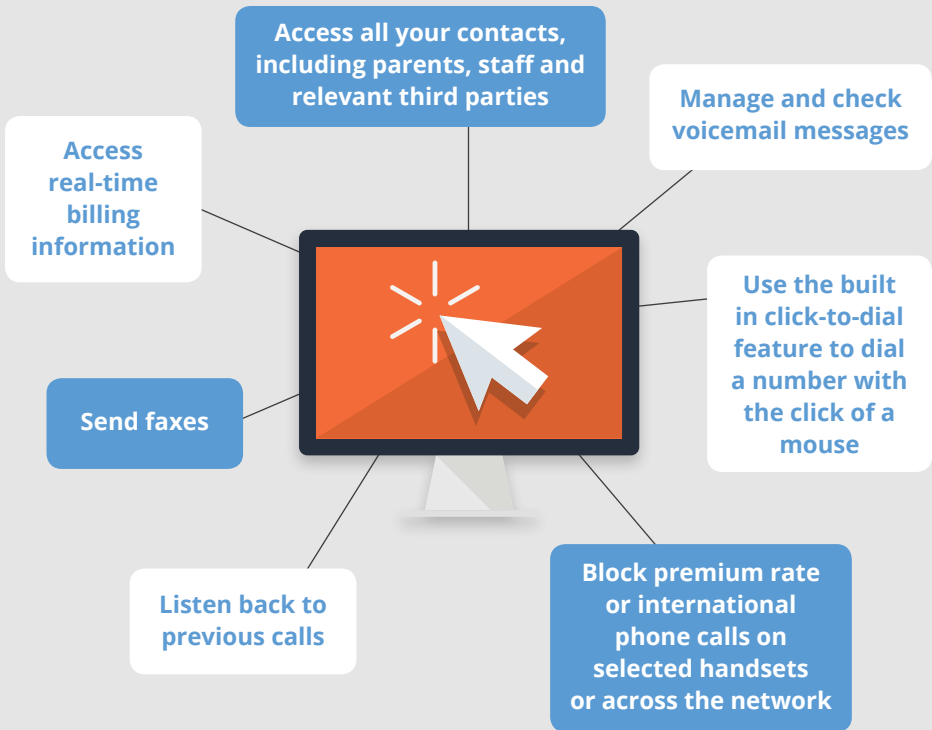Per-second billing

Low-cost external calls

NO line rental

FREE technical support

A management website puts you in control of your system

Via a dedicated website schools can manage and configure their own service. Additional technical support is provided by Atomwide's team of skilled engineers.

The website lets you:

Access all your contacts, including parents, staff and relevant third parties

Manage and check voicemail messages

Access real-time billing information

Use the built in click-to-dial feature to dial a number with the click of a mouse

Send faxes

Listen back to previous calls

Block premium rate or international phone calls on selected handsets or across the network

The functionality of the VoIP management site is fantastic. It's accurate and responsive and most importantly, tells you what you want to know! It makes such a difference.

London Borough of Newham

What you need

The service runs over a school's existing broadband connection with only handsets and possibly some switching required, however compatible existing switching can be used. We will handle all the configuration, installation and fully support the service thereafter.

A range of handsets is available. For details of these and relevant service charges please speak to a member of our team.

Multi-academy trusts

As well as saving MATs capital cost in the deployment of a new telephone system by utilising our core resilient-VoIP management technology, Atomwide can also offer on-going savings with free phone calls between all connected MAT sites.

This easily-scalable system, can be added to at anytime with the addition of new handsets, as the MAT grows.

A recent review of an Atomwide supported VoIP service in place across a 7 school MAT in South London showed that they were **SAVING AROUND 640 MINUTES** worth of call costs between their sites per month.

Low-cost lines

Atomwide can also provide low cost telephone lines for services such as alarm systems. Changing a phone line couldn't be easier and typically we can save schools around 25% on running costs. Migrating the service is seamless and only takes around 10 working days leaving schools with a lower-cost and better supported service with the support team only a few rings away via a dedicated UK-based service centre.

How is VoIP set up?

Once you've decided which handsets are needed they'll be pre-configured ready for use at your school when they arrive.

Our engineers can provide a full installation service or this can be done by your own technicians.

Once installed your phones are ready to use.

The school's administrator can add new phones into the system and configure features via the easy-to-use management website at any time.

Integrates with your MIS

The Atomwide VoIP system can integrate with your school's MIS via the use of secure data extraction software. This free software allows for the frequent and regular updating of data, meaning that online phone books of parent or guardian contact details in the management website will always be kept up-to-date.

Access to these online phone books can also be controlled/restricted by the school's data controller so only appropriate & authorised staff have access.

What should I do next?

Book an appointment to discuss an Atomwide VoIP service in detail. We can offer an in-depth evaluation highlighting the special functions and features VoIP has over your current system and a bespoke cost comparison showing you how much you can save.

atomwide.com/voip
info@atomwide.com
01689 814700

66 *From the initial enquiry to completion was two weeks.* **99**

New Woodlands School, Lewisham

For more information on the brilliant range of features offered by our VoIP service please get in touch.

VoIP

✔ No line rental

✔ Low call charges

✔ Free calls to other Atomwide VoIP schools

✔ Free call-recording

✔ User-friendly administration website

✔ Phone books automatically populated with data from school MIS

✔ Easily-scalable system

✔ Online access to real-time billing info

✔ Fully-managed, centrally-hosted service

✔ Free technical support

And much more...

For more information and a quote please contact:

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